



Pinchbeck Parish Council

Community Hub & Library Committee

Minutes of meeting held 16:00hrs, Monday, 15 July 2024, at the Pinchbeck Community Hub & Library.

Present: Cllr Lynne Andrew, Cllr Audrey Gregory, Cllr John Smith (chair), Cllr Emma Beavis, District & County Cllr Elizabeth Sneath, Mr Robert Smith (clerk), Mrs Maureen Harvey (from 16:10hrs).

Absent: Cllr Dean Roizer, Cllr Ben Sear.

- 24.32. Apologies for absence were received from Cllr Roizer and Cllr Sear.
- 24.33. There were no declarations of disclosable interest nor requests for dispensation.
- 24.34. It was **resolved** to approve the minutes of the meeting held on 03 June 2024.
- 24.35. Matters arising from the previous minutes.
01. Cllr Sneath would provide an example room booking policy that included reference to permitted political activity and political impartiality.
- 24.36. Update on hub & library activity from Cllr Smith.
01. The Diabetes support group had started at the hub last week and had booked up to April next year.
02. The first Lincs Digital IT free training event at the hub, financed by Lincolnshire County Council, had been very successful with 24 people attending. The next session was being held at the hub 10am-12pm Thursday 18th July 2024.
03. Lincolnshire Co-op Community Champions
- i. The Hub & Library had been shortlisted as a Community Champion for a project to fund a light lunch for the children attending the summer activity events.
- ii. Two other Pinchbeck causes had been selected as Community Champions: Sense, which helps adults with complex disabilities, and Hand Me Down Hub, to cover insurance and storage costs for providing pre-loved clothing to children aged 5 and under. Members of Lincs Coop were urged to vote for one of the Pinchbeck projects.
04. A bid had been submitted to Tesco Stronger Starts to provide cookery classes for young people – preparing a meal for four people for less than £10.00.
05. Further funding bids had been submitted:
- i. Multiply Champions – to help adults with maths in day-to-day settings.
- ii. Map out a mobility scooter route for Pinchbeck.
06. The Barbara Camps memorial bench had now been installed. Fixing of the plaque was pending.
- 24.37. Summer Family Activities
01. Ticket sales were generally going well with many events sold out.
02. Cllr Smith would complete the events' risk assessments prior to commencement.
- 24.38. Refurbishment of the hub.
01. The refurbishment of the building exterior was in progress including repairing the leak. This was to be followed by the relining of the carpark (see appendix 1 for a schedule of works).
- 24.39. 'Love Your Heart' Event
01. Planning for the event to take place 10am-3pm, Thursday 19th September 2024 was in progress.

- 24.40. Youth Club.
01. The proposal for setting up the Youth Club would be presented at the next Parish Council meeting for final approval.
 02. It was intended that the Youth Club would meet once a month for two sessions. Session 1 for ages 8-11, and session 2 for ages 12-14. There would be space for up to 30 attendees for each session.
 03. Marion Brown, the Library Development Officer, was considering a request for a Youth Library to be open at the same time as the Youth Club. It was noted that with the Youth Club being held monthly, the 3-week book loan policy needed to be reviewed.
 04. The clerk was to provide an invoice for Pinchbeck Community Land Trust's £3,000 contribution to the YMCA's costs for running the Youth Club.
 05. It was **resolved** to recommend to full council that the Hub & Library Committee was made responsible for spending on the Youth Club within its agreed budget, and for oversight of the project.
- 24.41. All Kinds of Everything Fund (AKEF)
01. Receipt books had been purchased with all receipts and banking for the fund to be logged and subsequently recorded on the Parish Council's accounting system.
 02. Banking of all cash and cheques received by the Parish Council, including for AKEF, was to take place every Thursday.
 03. The hub's shop would keep its own sales ledger with receipts transferred to the Parish Council every week, or more frequently if required.
 04. It was **resolved** to recommend to full Council that the committee take responsibility for AKEF's spending.
- 24.42. Hub & Library Parking & Gate Control.
01. The fire risk assessment had highlighted the desirability for locking the car park gate when the hub and library were not in use.
 02. Cllr Smith was investigating an electronic door, room, and barriered gate entry system, as well as identifying sources of funding.
 03. Disabled only access to the car park was to be considered for testing whilst the summer events were taking place.
- 24.43. Planters
01. It was **resolved** to recommend to full council that planters made from the same material as the memorial bench, be installed outside the hub. These were to be financed from the AKEF, although sponsorship for the planters would also be investigated.
- 24.44. Hub and Library's Annual Plan
01. Prior to the meeting Cllr Smith had circulated draft Aims and Objectives (see appendix 2) and a plan for the Hub and Library (see appendix 3), both for the period 01 October to 01 April 2026.
 02. Committee members were asked to review the plan with the view to it being submitted to full council for approval at its 30 September 2024 meeting
- 24.45. Future agenda items.
01. Feedback from the summer event.
 02. The installation of a pram shelter.
- 24.46. It was **resolved** to hold the next committee meeting 16.30hrs Monday 16 September 2024.

The chair closed the meeting at 17:00hrs.

SCHEDULE OF WORKS
PINCHBECK LIBRARY – 2024

ITEM	DESCRIPTION	QTY.	UNIT	RATE	£	P
	Brought Forward: -					
	Costings for all items as required in the Specification – Sections 0 to 3				£.....	
4.00	SCHEDULED ITEMS:					
	MAIN BUILDING					
4.01	Guttering & Downpipes: PVC – Wash Down ✓					
4.02	Guttering & Downpipes: Steel – Gloss (Rear of Building) + fascia 2x1 ✓					
4.03	Fascia's: Timber - Gloss ✓					
4.04	Entrance Door & Frame: Timber - Gloss ✓					
4.05	Windows – Steel: (14 No.) Powder Coated – Wash Down – (Including Glazing) 14 141					
4.06	Windows – Steel: (2 No.) Original – Gloss					
4.07	Windows – PVCu: (6 No.) Wash Down – (Including Glazing) 6 141 141					
4.08	Windows – Timber: (3 No.) Gloss 3 141					
4.09	External Door & Frame: (3 No.) Timber - Gloss 3 111					
4.10	Corbels: Stone – Dress back to expose original finish 11 141 141 141 11 <i>114 = stone 141 111</i> <i>rear door PVC = 102 141 141.</i>					
	CONSERVATORY					
4.11	Windows: PVCu – Wash Down – (Including Glazing) ✓					
4.12	Roof: Polycarbonate – Wash Down ✓					
4.13	Guttering & Downpipes: – PVC – Wash Down ✓					
	EXTERNAL AREAS					
4.14	Boot Irons: Steel - Metalshield 11					
4.15	Embossed Plaque Above Entrance Door: Stone - Gloss ✓					
4.16	Ball Guard to Rear Window: Steel Mesh - Metalshield ✓					
4.17	Parking Bays: Thermoplastic – 14 14 Bays plus 2 No. Disabled Bays ✓					
4.18	Parish Council Sign: Aluminium Powder Coated – Wash Down (Including Glazing) ✓					
4.19	Manhole Covers: Steel – Black Bitumen ✓ 11 <i>+ Col 900972 sign -</i> <i>PP2 - TIMBER FASCIA + 200x100 - rear end,</i> <i>100 - From Door - 1500</i>					

+ STAFF ONLY + DESTRUCTION LINE 600

Appendix 1 (continued)

SCHEDULE OF WORKS
PINCHBECK LIBRARY – 2024

ITEM	DESCRIPTION	QTY.	UNIT	RATE	£	P
4.20	Boiler House Roof: Profiled Steel - Plastic Coated – Anti Climb Paint					
4.21	PC Sum for Items as identified during works to be expended only upon written instruction of Vinci Representative.				£1000	00
	OMIT ALL BOUNDARY FENCING					
	<u>GRAND TOTAL CARRIED TO FORM OF TENDER/ QUOTATION</u>				£.....
	<i>2nd Stage works, Gullies F.R.</i>					
	END OF DOCUMENT					

Appendix 2

Pinchbeck Community Hub and Library

Aims and Objectives October 2024 to April 2026

Pinchbeck Community Hub ('The Hub') is an integral part of Pinchbeck Parish Council and exists to help the Parish Council to support and encourage individuals and the wider community to grow stronger. The Parish Council provides leadership, funding and administrative support to The Hub. The Hub has a Steering Group which reports to a sub-group of The Parish Council to ensure that it meets its responsibilities in a safe and secure way.

The Hub achieves its aims and objectives by providing a range of information, support and activities from its building which is based in the centre of Pinchbeck Village. It houses and provides the Pinchbeck Community Led Library in partnership with Lincolnshire County Council. Many of the activities and support is provided by a team of volunteers who generously give their time and energy to 'The Hub'.

The Hub currently provides the following:

- A base for the Community Led Library
- An office base for the Parish Council
- Space for local people and organisations to hire.
- Regular groups and activities.
- Signposting to local services.
- Charitable and fundraising activities.
- A second hand/recycling shop
- Meeting rooms.

Like many similar community led projects 'The Hub' suffered during the covid period where many activities and events were cancelled or unable to be provided. Some of these have returned but we have experienced an overall decline in usage and bookings. These aims and objectives (our plan) begin to address this with the intention of increasing activity to those seen pre-pandemic and where possible using the opportunity to engage with local stakeholders to identify what their needs, expectations and requirements are.

The Steering Group has identified the following high-level objectives which it will use to help plan, implement and monitor its achievements:

1. Increase awareness of The Hub and what it does within our community.
2. Increase the number of Volunteers at The Hub.
3. Increase the number of people who attend The Hub.
4. Ensure the activities provided at The Hub match what people want or need.
5. Increase the number and range of activities we provide to our local people.
6. Improve the facilities at The Hub and ensure they are fit for purpose within the budget available.
7. Manage the financial resources currently available to The Hub and identify opportunities to secure new funding.

Appendix 2 (continued)

8. Champion Community Leadership by delivering and promoting examples of what can be achieved by local people.
9. Work in partnership with The Parish Council, The Local Authority, The NHS, other Local Agencies and Stakeholders to continually develop and improve what we do.
10. Demonstrate Kindness, Compassion, Understanding and Empathy to anyone we meet in the course of our work.

To deliver this plan will require a clear focus on the financial resources and people effort required over the 3-year period and we need to be continually alert to opportunities to secure funding both as and when it is available and where it can be linked to our stated objectives.

These aims and objectives are intended to be dynamic and flexible, and we should be aware of the need to adapt them and take any opportunities that arise to fast track the outcomes and/or secure funding.

These objectives will be used to enable The Parish Council and The Hub Steering Group to produce an Annual Plan which will be reviewed and approved by the appropriate Parish Council Sub-group. The Annual Plan will provide more detail of the specific deliverable for each year.

Created date: 11/07/2024

Review date: 31/07/2025

Appendix 3

Pinchbeck Community Hub and Library Annual Plan – October 2024 to March 2026

The following annual plan should be read in conjunction with the Aims and Objectives 2024 – 2028 document. It is a living document and therefore needs to reflect the nature of The Hub as a Volunteer Led Service and be flexible enough to respond to the challenges that this can bring. Some of the objectives are already work in progress.

The plan provides detail on how we will deliver on our aims and objectives for the following year and where possible indicates the way in which we will measure our success and/or provide evidence of making a difference. This is the first detailed annual plan for The Hub and to fit with the planning cycle of the Parish Council will cover a period of 18 months. The next annual plan will be presented to The Parish Council in October 2025 and will cover the period April 2026 to March 2027.

The document is intended to provide the guiding principles of how we will work but is not intended to be definitive or limiting as we are aware that The Hub is a dynamic environment that needs to be responsive to the needs of our stakeholders, accordingly some of our activities, objectives and intentions may need to adapt to the changing situations that we meet along our journey.

Progress will be reviewed on a bi-annual basis by the Parish Council Libraries and Community Hub and Libraries Sub-Committee and on a more frequent basis by The Hub Steering Group.

The following are our high-level objectives. The attached table provides details of how we will deliver them within the timeframe above.

Objective 1

Increase awareness of The Hub and what it provides within our community.

Objective 2

Increase the number of Volunteers at The Hub.

Objective 3

Increase the number of people who attend The Hub.

Objective 4

Ensure the activities provided at The Hub match what people want or need.

Objective 5

Increase the number and range of activities we provide to our local people.

Objective 6

Improve the facilities at The Hub and ensure they are fit for purpose within the budget available.

Objective 7

Manage the financial resources currently available to The Hub and identify opportunities to secure new funding.

Objective 8

Champion Community Leadership by delivering and promoting examples of what can be achieved by local people.

Objective 9

Work in partnership with The Parish Council, The Local Authority, The NHS, other Local Agencies and Stakeholders to continually develop and improve what we do.

Objective 10

Demonstrate Kindness, Compassion, Understanding and Empathy to anyone we meet in the course of our work.

How we will work

The Hub is an integral component of, and accountable to The Pinchbeck Parish Council and we will always work within their policies and procedures. We will produce any further policies and procedures for their approval should they be required.

There are a number of other key partners and stakeholders who we need to align our activities with including but not limited to: Lincolnshire CC, South Holland DC, Lincolnshire Libraries, The NHS, Local Community Groups, Local Businesses, Our Volunteers and the Residents of Pinchbeck.

Pinchbeck Hub and Community Library – Annual Plan 2024 to 2026

Objective	Current situation	Desired Outcome (s)	Activities	Timeframe
The area we are focusing on	Where we currently are on our journey	Where we want to be in the future	What we are going to do to achieve our desired outcome.	When we will do this by.
<p>Objective 1</p> <p>Increase awareness of The Hub and what it provides within our community.</p>	<p>Before Covid we were much more visible within our community and have evidence to show that we have lost some of our traditional users and visitors. Pinchbeck continues to grow the numbers of residents with new housing being built. One of our core team sadly passed away and she was significant in making connections and we have lost her knowledge of the local community. We have no internet or social media presence, and it is not easy for us to share information with our stakeholders. We have not done any</p>	<p>1.1 We will be able to demonstrate increased awareness of what is available at The Hub.</p> <p>1.2 We will increase involvement of stakeholders in the development of activities at The Hub.</p> <p>1.3 We will have a dedicated web site and supporting social media in place.</p> <p>1.4 We will be able to measure utilisation of The Hub to demonstrate increased usage.</p> <p>1.5 We will increase the number of</p>	<p>Conduct at least one community survey to provide a baseline of our local communities' knowledge of The Hub</p> <p>Establish a Steering Group to support the organisation of The Hub and delivery of the Annual Plan.</p> <p>Develop a web site and social media account for The Hub (subject to funding)</p> <p>Put in place a mechanism to measure 'footfall' at The Hub. Create and keep up to date a notice board at The Hub</p> <p>Develop an information leaflet about The Hub</p>	<p>December 2024</p> <p>October 2024</p> <p>December 2024</p> <p>October 2024</p> <p>January 2025</p>

	community consultation for quite a long time and therefore have no evidence of how aware our local residents are of The Hub	community agencies who are aware of what we offer. 1.6 Develop an identity and brand for The Hub that reflects its purpose and the work that it does.	Take any opportunity to raise awareness of The Hub via local publications. Arrange for regular information on Library usage from LCC. Assess the need for translation or modification of any materials and information to ensure accessibility and inclusion. Organise an Open Day to enable all existing users to promote their activities and invite other potential users to showcase to local residents. Develop a brand and corporate materials to match	Ongoing October 2024 and quarterly December 2024 March 2025 April 2025
Objective 2 Increase the number of Volunteers at The Hub.	We have a relatively small (15) group of volunteers who have been with us for a considerable time. The volunteers have a limited amount of training and support. There is no clear plan in place to recruit new volunteers. The volunteer group is not	2.1 A minimum of 25 volunteers will be in place to support activities and the facility. 2.2 All volunteer activities will be promoted on the web site and through local networks.	Hold a development day for existing volunteers to share plans and aspirations and get their views on future direction. Update volunteer data base and ensure all records are stored safely. Ensure all existing volunteers are updated on critical policies and procedures.	December 2024 December 2024 October 2024

	<p>representative of the diverse population we support. We have no dedicated resource to recruit, encourage and support volunteers</p>	<p>2.3 We will positively promote volunteer opportunities within underrepresented groups to encourage applications. 2.4 We will have a specific role to recruit, support and enable volunteering (subject to securing funding) 2.5 We will celebrate our volunteers and the work they do at every opportunity.</p>	<p>Identify opportunities for new volunteers and promote these in the local community. Organise and promote a series of promotional events to enable interested people to find out more. Recruit between 10 and 12 new volunteers. Review volunteer induction process and ensure it is fit for purpose.</p>	<p>October 2024 January 2025 December 2025 July 2024</p>
<p>Objective 3 Increase the number of people who attend The Hub.</p>	<p>The utilisation of The Hub has reduced in recent years especially since the covid pandemic. We have very little evidence of usage, especially footfall at The Hub.</p>	<p>3.1 Average monthly visitor numbers will increase 20% in the next 12 months. 3.2 Visitor number will be recorded and collated on a monthly basis. 3.3 New Library registrations will increase by 25% in the next 12 months</p>	<p>All visitors will be actively encouraged to sign in when attending The Hub. All bookings will be encouraged to provide a head count of attendance at their events. Figures will be collated and discussed at Steering Group meetings. Library Lead will provide quarterly statistics on usage and registrations to steering group</p>	<p>Ongoing Ongoing October 2024 then quarterly April 2024 then quarterly</p>

			<p>Organise an Open Day to enable all existing users to promote their activities and invite other potential users to showcase to local residents.</p> <p>Introduce 6 completely new groups/activities/events over the next 12 months.</p> <p>Promote The Hub and the rooms that are available for hire on our web site and on local community sites.</p>	<p>March 2025</p> <p>From March 2025</p> <p>January 2025 onwards</p>
<p>Objective 4</p> <p>Ensure the activities provided at The Hub match what people want or need.</p>	<p>We have a good mix of internally organised and externally delivered activities but we need to look at widening the appeal to sections of our community that are under represented at our activities including those who have common health conditions including but not limited to mental health, learning disability, dementia and other conditions associated with old age. We need to find ways to</p>	<p>4.1 We will work closely with organisations that specialise in supporting health and wellbeing activities to develop activities and events at The Hub.</p> <p>4.2 We will increase the number of specialist agencies hiring The Hub by offering discounted bookings to organisations that are commissioned by local authority or NHS services.</p> <p>4.3 We will ensure that our facility is easy to</p>	<p>Organise a meeting with local charitable and not for profit agencies to develop partnerships and share ideas.</p> <p>Publish and promote the space we have available to hire and offer a discounted rate to qualifying organisations.</p> <p>Deliver a community consultation event in partnership with YMCA and share the results with our stakeholders.</p> <p>Update our web site and keep the event function updated and vibrant.</p>	<p>November 2024</p> <p>October 2024</p> <p>March 2025</p> <p>Ongoing from December 2024</p>

	engage and appeal to people who move into the local area.	access and will make sure that as many of our facilities are disable friendly. 4.4 We will work with local groups to encourage volunteering for people who have a mental health and/or a learning disability to offer placements. 4.5 We will ensure that we use social media to engage with as wide a population as possible.	Introduce a user satisfaction questionnaire for all bookings. Introduce an ideas and suggestions box in The Hub entrance to provide opportunity for people to make suggestions. Identify potential support from South Holland DC and Lincolnshire CC via appropriate departments. Increase the number of activities that show health and wellbeing benefits to local people	December 2024 November 2024 April 2025 October 2025
Objective 5 Increase the number and range of activities we provide to our local people.	We have a wide range of activities and events but we need to widen the attractiveness of The Hub to groups of people who are currently underrepresented. We have very few Local Authority or NHS commissioned services using the facility to discharge their responsibilities, this is	5.1 We need to increase room utilisation rates. 5.2 We need to engage with statutory sector providers to offer them opportunity to use our facilities. 5.3 We need to work in partnership with Library Services to promote the library and its services in order to increase footfall	Actively promote room availability to local people and organisations Introduce on-line booking system once web site is in place. Offer discounted rates to local organisations to generate new activity. Use the Open Day to engage with potential new users and secure new bookings.	October 2024 December 2024 October 2024 March 2025

	an untapped market for our rooms and facilities	5.4 We need to consider how we engage with groups who are not represented and encourage them to use The Hub.	<p>Conduct a feasibility study to introduce a community Café at The Hub</p> <p>Work with Libraries Lead to increase membership and usage of the library.</p> <p>Advertise for interested people to volunteer to set up new groups and activity based groups and offer free usage for an initial period to give time for groups to be established.</p> <p>Introduce 6 completely new groups/activities/events over the next 12 months.</p>	<p>December 2024</p> <p>October 2024 onwards</p> <p>November 2024</p> <p>August 2025</p>
<p>Objective 6</p> <p>Improve the facilities at The Hub and ensure they are fit for purpose within the budget available.</p>	<p>The Hub is in need of a refresh in term of its facilities and equipment. We need to improve the facility as and when funding becomes available in order to offer appropriate accommodation for our stakeholders.</p> <p>We need to develop a programme of ongoing repairs and</p>	<p>6.1 All rooms at The Hub will be decorated and furnished to a high standard.</p> <p>6.2 We will have all the equipment required by people who hire our facilities and it will be maintained to a high standard.</p> <p>6.3 Policies and procedures will be in place to ensure we</p>	<p>Undertake a facility audit to identify all repairs and replacements required.</p> <p>Plan a Spring Clean weekend and invite local people to complete tasks identified in the facility audit.</p> <p>Work with colleagues at LCC to agree a schedule of repairs for elements of the building that they are responsible for.</p>	<p>March 25</p> <p>April 2025</p> <p>Ongoing</p>

	replacement of furniture.	meet all health and safety requirements. 6.4 The outside of the building has huge potential and needs to be included as a space for hire	Identify the requirements to improve access for people with a disability and source funding to implement any changes. Work with local people to make the outside area more attractive and welcoming. Review signage and information board requirements. Conduct a facility usage audit and identify ways to increase provision and ensure that current room usage is maximised to the benefit of local people	July 2025 October 2024 December 2024 March 2025
Objective 7 Manage the financial resources currently available to The Hub and identify opportunities to secure new funding.	This is currently managed under the remit of the Parish Council	This will form a key objective in year 2 of the plan.	This will form a key objective in year 2 of the plan. Bid for any resources as opportunity arises Create a list of priorities for development including both capital and revenue needs Agree a process to enable bids to be submitted in a timely fashion within any financial regulations of the Parish Council	Ongoing Ongoing January 2025 December 2024

<p>Objective 8</p> <p>Champion Community Leadership by delivering and promoting examples of what can be achieved by local people.</p>	<p>The Hub is a great example of what local people can achieve but it needs to look at ways to share and promote its achievements especially in terms of community leadership and examine the opportunities for more community ownership of The Hub</p>	<p>8.1 To use all opportunities to positively promote its achievements in local and national media. 8.2 To increase its awareness of other community led services and potential models of leadership by visiting other sites.</p>	<p>Keep its web site updated and promote all activities and events.</p> <p>Increase the number of volunteers by promoting and attracting new supporters especially within underrepresented groups.</p> <p>Fund volunteers to attend relevant training and educational events on community leadership.</p>	<p>Ongoing</p> <p>October 2025</p> <p>Ongoing throughout 2025</p>
<p>Objective 9</p> <p>Work in partnership with The Parish Council, The Local Authority, other Local Agencies and Stakeholders to continually develop and improve what we do.</p>	<p>The Hub is one component of a much wider system and it needs to work with partners to ensure it is valued for the things it does and is aware of what others are doing on behalf of its local population. It needs to work as a component of the Parish Council and see the potential benefits of this.</p>	<p>9.1 To have an annual Open Day where partners, stakeholders and other interested parties can provide information to local people 9.2 Be alert to all opportunities to secure funding, training, support and guidance from colleagues at all levels. 9.3 To work within the standing orders, policies and procedures of the Parish Council</p>	<p>Organise and deliver an annual Open day.</p> <p>Review its activities in line with published policies and procedures.</p> <p>Implement a robust way to manage finances in line with existing policies.</p> <p>Ensure compliance with all health and safety aspects and have clear reporting mechanisms in place.</p> <p>Submit funding applications to match agreed priorities</p>	<p>May 2025</p> <p>Ongoing</p> <p>October 2024</p> <p>Ongoing</p> <p>Ongoing</p>

<p>Objective 10</p> <p>Demonstrate Kindness, Compassion, Understanding and Empathy to anyone we meet in the course of our work.</p>	<p>The Hub and its volunteers is a place where people often come in times of crisis or difficulty and it is a great example of a warm and inviting community facility.</p>	<p>10.1 Continue to always champion kindness and compassion to people who visit or contact The Hub.</p> <p>10.2 Gather evidence and visitor experience to help demonstrate the value we bring.</p> <p>10.3 Increase our knowledge of the needs of people who may not always use services due to disability, health issues or loneliness.</p>	<p>Implement a customer satisfaction survey to measure people views on how we support them.</p> <p>Organise training events for volunteers and other to support raising awareness of mental health, learning disability, dementia and other health issues.</p> <p>Arrange an annual awards and recognition event to celebrate the positive value and kindness of local people and services.</p>	<p>January 2025</p> <p>March 2025</p> <p>March 2025</p>
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